



POSITION DESCRIPTION

Turf Tradesperson – Outside Venue

Facilities Department - Arenas

May 2022



Title:

Turf Tradesperson - Outside Venue

Reports to:

Outside Venues - Supervisor

Job Goal:

This role is responsible for supporting the operational plans, through applying trade level turf skills, for the MCG and other MCC managed venues to ensure that they are ready as required by the club's commitment to customers, meeting/exceeding service standards. This role has a particular focus to support the Albert Ground but may be directed to work at the MCG arena. Refer to MCC Facilities Employees Enterprise Agreement 2019 job classification Turf Tradesperson for position details.

Accountabilities/ Responsibilities:

Policy and Planning

- Make recommendations for improvements to the work practices and schedule which increase effectiveness or make an activity safer

Organising and Planning

- Undertake work in accordance with the operational plan work schedule and as directed by Outside Venue Supervisor
- Assisting with the provision of high quality turf surfaces for all sports played at MCC facilities
- Assist in the provision of superior turf and horticultural facilities whilst ensuring a healthy dense turf canopy
- Competent and safe use of machinery
- Assist with development of standard operating procedures and other relevant procedures/analysis
- Assist in the organisation and implementation of designated works programs to achieve continual turf management improvements
- Undertaken tasks in accordance with the works program
- Early identification of turf problems and recommended solutions
- Communicate/discuss any issues that can impact delivery to Outside Venue Supervisor as soon as aware
- Work with team to identify better ways of working whilst delivering service or improving service



Monitoring and Control

- Monitor own and team work performance and brief Outside Venue Supervisor daily
- Complete written records where directed
- Ensure Outside Venue Supervisor is fully briefed on any issues relating to customer relations, staffing concerns and service delivery
- As directed, monitor contractors and suppliers and ensure they perform to agreed standards
- As a member of the Facilities team, contribute to overall facility management issues, particularly in relation to venue presentation and maintenance
- Keep up to date with relevant developments in the turf industry
- Proactively ensure that MCC OH & S policies and procedures are complied with by arena group, contractors and suppliers

Personal Interaction

- Represent the Club on games days in a professional manner and be aware of and responsive to customer needs
- Be “a point of contact” for members and users of the ground in relation to venue presentation and service, referring issues to supervisor
- Support MCC values of excellence, heritage, people and respect in dealing with all people

Leadership Capabilities

- MCC Leading at the 'G capabilities apply to this position, specifically at the 'Leading Self' level. These are outlined in the Leading at the 'G framework.

Experience / Skills / Qualifications:

Qualifications and Experience

- Certificate III in Turf Management required
- Relevant role related qualifications - chemical applications certificate/drivers licence
- Able to prepare a premier level cricket wicket (or equivalent standard)
- Understanding of key turf management knowledge and application of these skills, for example
 - Plant identification
 - Pests & diseases (recognition and control)
 - Soil science (managing/manipulating soil profiles)
 - Fertilizers & chemicals
 - Irrigation systems

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- Relevant mathematical and mechanical skills (in respect of turf trade calculations and mechanical plant operation)
- Able to meet physical requirements of the role – including manual handling
- Commitment to safe management
- Able to work in a team or unsupervised to complete tasks to the required standard
- Able to work a 40 hour week with seasonal overtime from October to April to cover cricket season which includes weekends, public holidays and occasional evenings
- The flexibility and motivation to work the necessary hours to accommodate additional overtime for seasonal demands of working at the MCC venues
- Good customer service
- Determined and committed to completing a Certificate III in Horticulture (Turf Management).
- Previous Turf Management experience is desirable.

Skills and Abilities

- Demonstrates commitment to MCC values.
- Consistently demonstrates the customer service CARE habits in all customer interactions.
- Comply with the MCC OH&S policies and procedures, and take reasonable care for safety for yourself and others, including patrons, staff, contractors and anyone who may be affected by your actions.
- Able to meet physical requirements of the role – including manual handling.
- Commitment to safe management.
- Able to work in a team to complete tasks to the required standard.
- Flexibility and availability to work overtime to meet deadlines in preparing for and recovering after events.
- Good customer service skills

Further Notes:

- The MCC is committed to providing a safe environment for everyone including children & young people and ensuring our staff understand their responsibility in relation to child safety. All staff are required to undertake mandatory child safety training. The MCC conducts reference checks including on child safety and other pre-employment checks as appropriate for the role e.g. Working With Children Checks.