



POSITION DESCRIPTION

Apprentice Turf Tradesperson – Outside Venue Facilities Department - Arenas

April 2021



Title:

Apprentice – Turf Tradesperson - Outside Venue

Reports to:

Outside Venues - Supervisor

Job Goal:

To learn and develop turf management skills and apply them to support the operational plans of the Arenas team. The role will assist the preparation of MCC managed venues specifically the Albert cricket ground as well as assisting with the MCG Arena when necessary to ensure they are ready when required and they meet/exceed quality and service standards.

An Apprentice's duties are based on MCC Facilities Employees Enterprise Agreement 2019.

Please note this apprenticeship is for 3 years. As an apprentice, there is no guarantee of employment after completion of the apprenticeship.

Accountabilities/ Responsibilities:

Policy and Planning

- Make recommendations for improvements to the work practices and schedules which increase effectiveness or make an activity safer.
- Organising and Operating
- Undertake tasks in accordance with the operational plan work schedule, and as directed by either the Manager or Supervisor
- Assist in the provision of superior turf and horticultural facilities whilst ensuring a healthy dense canopy.
- Understand what quality and service standards are expected, and that these standards are met.
- Operate MCC machinery competently and safely once fully trained.
- Use horticultural based chemicals under supervision.
- Identify and communicate turf problems to the Arenas Operations Manager or Supervisor, and recommend possible solutions as training progresses.
- Work with team to identify better ways of working whilst delivering quality service.
- Assist with the development of standard operating procedures and other relevant procedures/analysis.
- Assist in the organisation and implementation of designated works programs to achieve continual turf management improvements.

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Monitoring and Control

- Complete written records where directed.
- Ensure Manager is fully briefed on any issues relating to customer relations, staffing concerns and service delivery.
- Keep up to date with relevant developments in the turf industry.
- As a member of the Facilities team, contribute to overall facility management issues, particularly in relation to venue presentation and maintenance.
- Proactively ensure that MCC OH & S policies and procedures are complied with by arena group, contractors and suppliers.
- Comply with MCC OH&S requirements and take reasonable care for their own safety and the safety of others, including patrons, contractors etc. who may be affected by their actions.

Personal Interaction

- Represent the Club on games days in a professional manner and be aware of and responsive to customer needs.
- Work with others to effectively undertake duties if required, and seek information when unsure.

Experience / Skills / Qualifications:

Qualifications and Experience

- Determined and committed to completing a Certificate III in Horticulture (Turf Management).
- Previous Turf Management experience is desirable.

Skills and Abilities

- Passionate about delivering the best possible playing surface for all customers.
- Willingness to learn and utilise skills gained from Trade school.
- Able to meet physical requirements of the role – including manual handling.
- Commitment to safe management.
- Able to work in a team to complete tasks to the required standard.
- Able to work in a rotating roster which includes weekends, public holidays and occasional evenings.



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- Flexibility and availability to work overtime to meet deadlines in preparing for and recovering after events.
- Good customer service skills
- Demonstrates commitment to MCC values.

Further Notes:

Please note this apprenticeship is for 3 years. As an apprentice, there is no guarantee of employment after completion of the apprenticeship.